



SUSTAINABILITY REPORT

• 2018 •

CMPC is a global company with nearly a 100-year history delivering sustainable solutions to people's needs. It specializes in producing and marketing wood, pulp, paper, cardboard and boxboard, and tissue paper products, all of which, are manufactured from renewable natural resources

GROW

Wood, from which fiber and/or pulp is derived, is the Company's main raw material input. It comes from certified forest plantations that comply with strict social, economic and natural criteria offering protection to ecosystems.



89% of total forest assets are certified plantations



325 thousand ha of total Company owned land



33.5 thousand ha restored to date
45% achievement of the 2010-2026 goal

CONNECT

CMPC interacts with integrity and transparency with people's cultural diversity in every sphere. Each Business Unit, Subsidiary and the CMPC Foundation implements programs, projects and activities on the basis of each need identified.



USD 1.3 millions invested in 2018 in community programs and activities
650 consultations at 541 operations
9% of the consultations pertain to indigenous communities



95.6% of 31 thousand suppliers and contractors are local
85% of total investment in development (USD 4.6 million) goes to local suppliers and contractors



8.9 thousand children are beneficiaries of the three main programs: Teacher Training, Raising and Growing, and HIPPY
195 thousand people visited the Alessandri Park in Coronel and the Artequin Museum in Los Angeles, both in Chile

*Companies in the region in which the mill or factory is located



OPERATE

Company operations depend as much on people as on natural resources. Efforts focus on both developing skills and talent in the workforce, incorporating them into high-performance teams, and on innovations that place the company at the vanguard of knowledge.



58% of workforce belongs to 53 Labor Unions

14.3% female employees in the workforce



6.3% improvement in global energy performance

79% of energy consumption comes from renewable energy generated from biomass

81.3% of energy consumption is self-generated by CMPC



1.9 million tCO₂e/year Direct emissions from stationary and mobile sources

0.4 million tCO₂e/year indirect emissions from the generation of energy purchased from third parties

5.3 million tCO₂e/year indirect emissions in the supply chain

SOLVE

CMPC produces sustainable products that add value and provide innovative solutions to the needs of consumers worldwide. It also complies with many different certification requirements and regulations, thereby offering quality assurance.



1st Corporate Headquarters in Chile, certified in the use of wood and operational efficiency

12.2 thousand tons of biomass ash recycled to enrich plantation soils



94% of CMPC Celulosa mills and plants awarded Quality Management, Chain of Custody and Controlled Wood Certification

100% of CMPC Packaging and Softys factories have the certifications needed to operate, a result of business and location



85% customer satisfaction with CMPC's products and services*

*Consolidated results of CMPC Celulosa and CMPC Packaging)



CMPC Cartulinas, Maule Plant



CMPC Celulosa, Santa Fe Mill

VALUE CREATION IS IN OUR FIBER

The following 2018 Sustainability Report presents CMPC's main indicators and data, which are organized around four fundamental areas of the Company's work: Grow, Connect, Operate, and Solve.

M: Millions

For more information, visit our webpage and 2018 Integrated Report at:

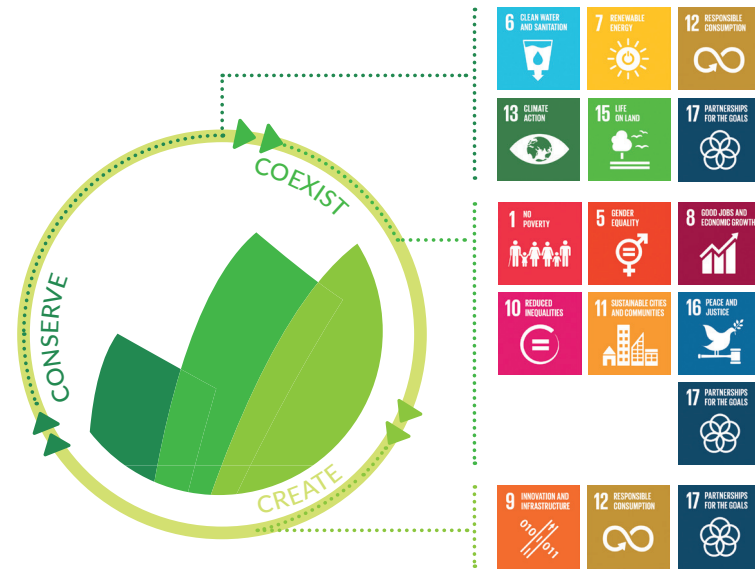
www.cmpc.com/en/sustainability



CORPORATE PURPOSE

- ▶ **CREATE** the best solutions for people's needs
- ▶ **COEXIST** with our stakeholders, generating opportunities for mutual development
- ▶ **CONSERVE** our environment because we depend on renewable natural resources

Because CMPC's products originate from nature, the Corporate Purpose guides both its vision and mission for sustainability that links to the UN SDGs, also important for a better understanding of those areas holding greater potential for contribution to the global agenda.



KEY FACTS

- 17,247** ▶ average number of direct collaborators
- 31,500** ▶ average number of indirect collaborators
- 1,152,545** ▶ hectares of forest and land assets

OUTSTANDING ACHIEVEMENT:

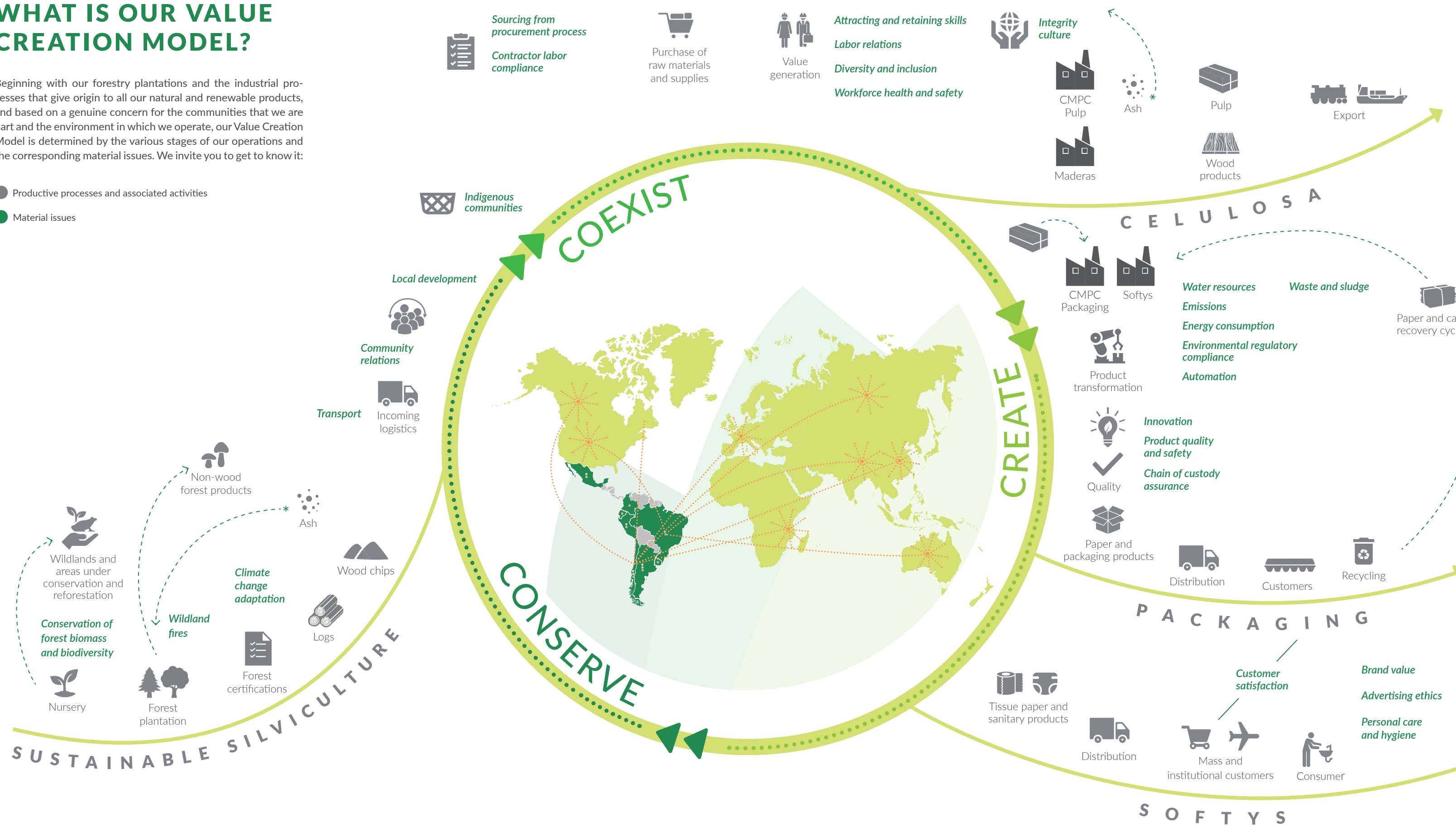
- USD 30 million** ▶ amount of CMPC's second Green Bond issued in the Lima Stock Exchange

WHAT IS OUR VALUE CREATION MODEL?

Beginning with our forestry plantations and the industrial processes that give origin to all our natural and renewable products, and based on a genuine concern for the communities that we are part and the environment in which we operate, our Value Creation Model is determined by the various stages of our operations and the corresponding material issues. We invite you to get to know it:

GROW
CONNECT
CONSERVE

- Productive processes and associated activities
- Material issues



REGIONAL PRESENCE



- **CMPC Celulosa:** is one of the largest forestry operations in the world. Through its subsidiaries, it produces pulp and wood products and manages CMPC forestry assets.
- **CMPC Packaging:** is one of the largest forestry operations in the world. Through its subsidiaries, it produces pulp and wood products and manages CMPC forestry assets.
- **Softys:** manufactures sanitary products for household and industrial use from both virgin pulp and recycled materials: toilet paper, paper towels, wet wipes, paper napkins, disposable tissues, baby and adult diapers and feminine hygiene products.